

Effective Date: 10th September 2025



Welcome to the Renewed Hope Partners (RHP) website (<u>www.rhp.com.ng</u>). Your privacy is very important to us. This Privacy Policy explains how we collect, use, protect, and share your personal information when you use our website, mobile applications, and services.

#### 1. Information We Collect

When you use the RHP website or mobile app, we may collect:

- **Personal Information**: such as your name, phone number, email address, gender, date of birth, occupation, and state of residence when you register as a partner.
- **Technical Information**: such as your IP address, browser type, device type, and browsing activity.
- Usage Data: such as the pages you visit, actions you take, and preferences you set.
- Optional Submissions: including testimonials, photos, or documents you upload to support RHP initiatives.

### 2. How We Use Your Information

We use the information we collect to:

- Register and manage your membership as an RHP partner.
- Communicate with you through email, SMS, or WhatsApp (including welcome messages and updates).
- Provide access to Federal Government programs and initiatives available through the RHP Platform.
- Monitor, evaluate, and improve our services.
- Share updates about RHP activities, events, and opportunities.
- Ensure accountability by allowing citizens to upload evidence of Renewed Hope deliverables nationwide.

#### 3. How We Protect Your Information

We take reasonable technical and organizational measures to protect your data against unauthorized access, loss, misuse, or disclosure. However, no method of online transmission or storage is 100% secure, and we cannot guarantee absolute security.

## 4. Sharing of Information

We do not sell your personal data. Your information may only be shared:

- With authorized RHP staff and consultants for program implementation.
- With government agencies (MDAs) where necessary to link you with available programs.
- With third-party service providers (such as SMS, email, or cloud hosting providers) strictly for operational purposes.
- If required by law, regulation, or government request.

## 5. Your Rights

As a user of RHP:

- You can access and update your personal information at any time.
- You can request that we delete your information (subject to applicable law).
- You can opt out of promotional messages by following the unsubscribe instructions provided.

# 6. Cookies and Tracking

Our website may use cookies and similar technologies to improve user experience, analyze traffic, and personalize content. You may disable cookies in your browser settings, though some features may not work as intended.

### 7. Third-Party Links

The RHP website may contain links to external websites. We are not responsible for the privacy practices or content of third-party sites.

### 8. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a new effective date.

### 9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

Email: admin@rhp.com.ng
Website: www.rhp.com.ng

Address: Renewed Hope Partners Secretariat, Abuja, Nigeria